



Dear **1Fuel** Account Customer,

Welcome to **1Fuel** the most competitive fuel card program in Australia. Your Shell cards are issued through an alliance with **Driver Advantage**, an authorised Shell fuel card agent.

We would like to outline some matters in relation to your **1Fuel** account.



Card Security PIN

You will need to enter your own four digit PIN number when you fill up for the first time at any Shell, Coles Express or Liberty Service Station. It is important that your PIN number is kept confidential at all times.

Fuel Discount

The fuel discount will be shown on your monthly invoice which will be emailed to you at the beginning of each month with the direct debit being processed as agreed under your account terms and conditions.

Card Changes or Additional Cards

For any changes to existing fuel cards or to request any additional fuel cards, please forward all correspondence to cards@1fuel.com.au

Account Exception Charges – Based on late payment

As per the **1Fuel** Terms and Conditions, below is the account exception charges.

Monthly Account Amount Due		Exception charges if account is paid outside the agreed terms
\$ 1 to	\$ 2,000	\$ 120 plus GST – Total \$ 132.00
\$ 2,001 to	\$ 5,000	\$ 200 plus GST – Total \$ 220.00
\$ 5,001 to	\$ 10,000	\$ 400 plus GST – Total \$ 440.00

The account exception fee increases by \$95 plus GST for each \$1000 or part thereof over \$10,000.

Please note these account exception charges will only be charged when your payment cannot be processed on the previously advised due date on your **1Fuel** monthly invoice.

If a Fuelcard account payment remains outstanding 3 days after the Direct Debit due date **1Fuel** will process a manual Direct Debit for the outstanding invoice plus any exception charges.

Thank you for being a **1Fuel** account customer. You are welcome to contact us either by phone or email if you require any assistance or advice.

Regards

1Fuel Pty Ltd

1Fuel your partner in fuel and vehicle related business savings

- **Competitive CTP (Green Slip) for all vehicles**
- **Fleet Management – large or small**
- **Bulk fuel tanks & bulk fuel supply**
- **Truck, car & equipment finance**
- **Invoice cash-flow funding facilities**