



Dear 1Fuel Fuelcard Customer

Welcome to 1Fuel, a leading fuel card program provider in Australia..... Powered by **UNITED PETROLEUM**

We would like to outline some matters in relation to your 1Fuel Fuelcard account.

Card Security PIN

Your individual secure card PIN has been sent by separate email.

Fuel Usage Invoice

The 1Fuel fuel usage invoice will be emailed to you at the beginning of each month with the direct debit being processed as per your account payment terms.

Card Changes or Additional Cards

For any changes to existing fuel cards or to request any additional fuel cards, please forward all correspondence to cards@1fuel.com.au

Account Exception Charges – Based on late payment

As per the 1Fuel Terms and Conditions, below is the account exception charges.

Monthly Account Amount Due		Exception charges if account is paid outside the agreed terms
\$ 1 to	\$ 2,000	\$ 120 plus GST – Total \$ 132.00
\$ 2,001 to	\$ 5,000	\$ 200 plus GST – Total \$ 220.00
\$ 5,001 to	\$ 10,000	\$ 400 plus GST – Total \$ 440.00

The account exception fee increases by \$75 plus GST for each \$1000 or part thereof over \$10,000.

Please note these account exception charges will only be charged when your payment cannot be processed on the previously advised due date on your 1Fuel monthly invoice.

If a fuel card account payment remains outstanding 3 days after the Direct Debit due date 1Fuel will process a manual Direct Debit for the outstanding invoice plus any exception charges.

Thank you for being a 1Fuel fuel card account customer. You are welcome to contact us either by phone or email if you require any assistance or advice.

Regards

1Fuel Pty Ltd

1Fuel can also assist with;

- **Discount Tyres for cars & trucks**
- **Discount CTP (Green Slip) for all vehicles**
- **Fleet Management – large or small**
- **Bulk fuel tanks & bulk fuel supply**
- **Truck, car & equipment finance**
- **Invoice cash-flow funding facilities**
- **Bookkeeping services**